

YOUR SAFETY IS OUR PRIORITY

New Delivery & Evaluation Options During COVID-19

As one of California's "essential" Home Medical Equipment Suppliers, our primary mission has always been to keep you safe and independent within your own home. We take that responsibility seriously and have taken extraordinary precautions to strengthen our already stringent infection control policies with the following new measures:

- Increased the frequency and intensity of regularly scheduled cleansing and disinfection efforts in our facilities and delivery vehicles.
- Disinfecting commonly used surfaces, such as door handles, diagnostic equipment, workspaces, computer tablets, etc., before and after each use.
- Equipping our Drivers, ATPs, and Service Technicians with personal protective equipment (gloves, mask, body suit, shoe covers, etc.) for all home deliveries, evaluations, and repairs as recommended by public health authorities.
- Requiring all employees to pass a mandatory Standard Precautions and Infection Control course, which covers how to protect against transmission of the Coronavirus.
- See full list of many more changes we've made in response to COVID-19 at www.freedomhme.com/coronavirus

YOU CAN NOW BE SEEN BY YOUR DOCTOR AND EVALUATED BY FREEDOM MOBILITY, ALL OVER THE PHONE!

Ready to regain your mobility? Call us today 1-800-980-5696 or visit us online at www.freedomhme.com

New Evaluation Options

No Contact



Get the mobility solution you need without a visit to your doctor's office!



Remote Telehealth options are available for New Power Wheelchair and Repair Evaluations without ever leaving your home.

Limited Contact



If an in-home evaluation is needed for customized seating, one of our RESNA Certified Assistive Technology Professionals (ATP) will arrive observing our highest health & safety standards, including wearing personal protective equipment (gloves, mask, body suit, shoe covers) for your safety.



Safe Delivery



When delivering your Power Wheelchair to your home, our delivery driver will take a photo to serve as proof of delivery so that your signature will not be required. We have implemented this new measure to help minimize points of close contact and observe safe social distancing practices for your safety.



If you prefer to receive your Power Wheelchair training remotely instead of at delivery, we can schedule a remote training session with our Mobility Expert after delivery.